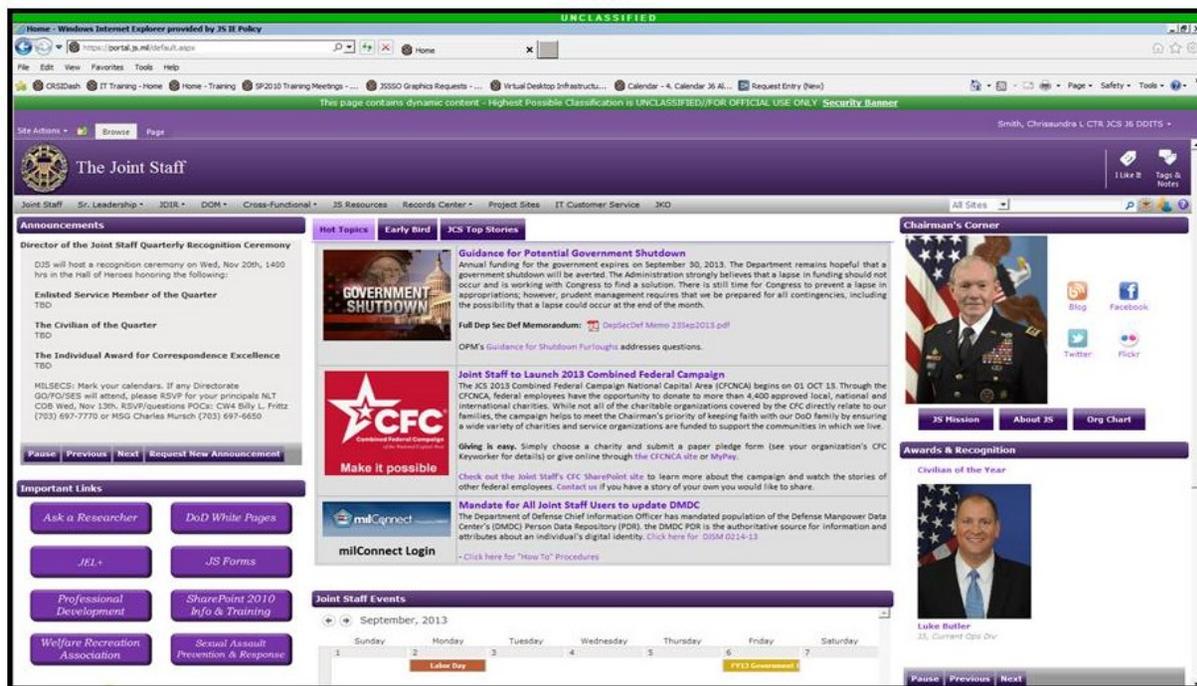
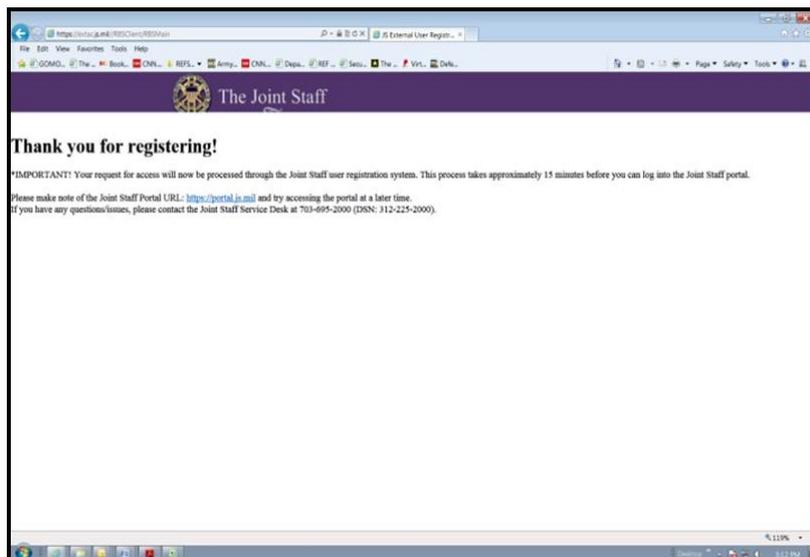


Accessing the Portal Page

After submitting your account request, please wait 15 minutes before attempting to access the Joint Staff Portal.



You can now access the Joint Staff Portal via NIPR: <https://portal.js.mil>
or
SIPR: <https://jsportal.js.smil.mil>

Where can I get more assistance?

Joint Staff Service Desk
703-571-4482
2D743

Joint Staff Portal External Access



Joint Staff Service
Desk
703-571-4482
2D743

Purpose

Allows for the flow of information between the Joint Staff (JS) and trusted partner organizations by utilizing the current Active Directory infrastructure within JS and creates user accounts for each external user. They can see the same content as JS users by logging into the portal using their PKI Token.

Things To Know

1. If you belong to a trusted partner organization, you must have a PKI Token to get access to the portal.
2. Your IE browser must be configured with SSL 3.0 and TLS 1.0 enabled.
3. Users the three options above, follow steps to register for an account.
4. Upon completing registration, please allow approximately 15 minutes for replication.
5. You must choose your email certificate to login
6. Knowledgeable of entry point. Three options will be available:
 - Joint Staff User—User who already has an account on the JS Domain.
 - Combatant Command—External users to JS, whose organization has been given reciprocal access.
 - All Other Commands—External users to JS who has registered to have an account, using the steps provided here.

JS External User Registration

Registration Process

Register for an account through

NIPR: <https://portalregistration.js.mil>

SIPR: <https://portalregistration.js.smil.mil>

Step 1. Register for an account to access the external portal through or <https://portalregistration.js.mil> or <https://portalregistration.js.smil.mil>

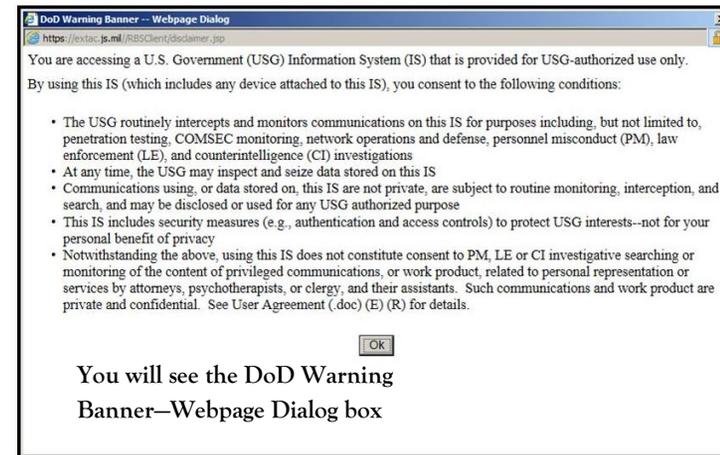
Step 2. When prompted to select your credentials, choose the *DoD email certificate* option.

Step 3. The JS External User Registration System form will display with your user information populated.

Step 4. Verify the information is accurate and select the “Accept” check box at the bottom of the form, then select “Submit”.

*Note: You will not receive notification of your account creation, you will need to wait 15 minutes before attempting to access.

Step 5. Access the Joint Staff Portal by going directly to <https://portalregistration.js.mil> or <https://portalregistration.js.smil.mil>



The screenshot shows the 'JS External User Registration System' form. The form is pre-filled with the following information: User Account: DDE/DHN 123456789; First Name: John; Middle Initial: ; Last Name: Doe; Country of Citizenship: United States; Company: ; Work Telephone Number: 7035551234; Personnel Block: Work Email: john.doe@us.army.mil; Service Cat Cd: [DoD contract employee]; Service Cd: [Army]. At the bottom of the form, there is a section for 'The Sponsor's information is provided by the Defense Enrollment Eligibility Reporting System (DEERS)'. Below this section, there is a checkbox labeled 'Accept' and a 'Submit' button. A red circle highlights the 'Accept' checkbox and the 'Submit' button. An arrow points from the text 'Select the "Accept" checkbox' to the 'Accept' checkbox.

Select the “Accept” checkbox if your information is correct, then select “Submit”.