

JKO LMS Build 11
October 2023



Summary of Updates

Enhancements and Defects Addressed



Enhancements (Each one is described on subsequent slides):

1. Privileged Users can now customize LMS automated email Subject lines.
2. Tech Admins can add Enterprise-wide Login Page text.
3. Alternate Email address field added to the JKO Profile so that Users have an additional option to receive Password, User Name, and Account Reactivation instructions if they don't have access to their Business Email Address.
4. The LMS now offers an automated account reactivation function on the Login Page, negating the requirement to contact the Help Desk.
5. All Organization search windows can now search by Organization Code as well as Organization Name.
6. The LMS now enforces Account Type, Pay Grade, and Service restrictions on course access by automatically populating Career Information in Users' JKO Profiles.
7. JKO can now track and report course/curriculum enrollments from the JETS links in the Exercises Tab.
8. Implemented a direct link capability from a JKO Community or Course directly to a VCLASS site without the need to manually add/enroll the User to that VCLASS site.

Defects Fixed:

1. Enrollment Expiry date now updates correctly when a User is moved from one section to another.
2. A 'Manager Approval' course must now have at least one Course Manager or Section Instructor selected for the course to display in the Course Catalog.
3. Removed a duplicate 'Set Test Status' field from the Update Multiple Test Status function in Manage Gradebook.
4. Number of courses to be associated to an Organization or Audience assignment no longer limited to eight.
5. Training Coordinators and Managers can no longer be removed from their Organization and retain their Privileged User rights from the Organization Maintenance gadget.

Enterprise-Wide Login Page Text

LMS Technical Administrators can now add enterprise-wide text to the LMS Login Page regardless of any custom URL or Organization Login Pages (i.e. DHA, USCENTCOM, DMDC, etc.) Prior to this functionality, users who logged in to their own unique LMS URLs would not see an outage notification posted to the main JKO site Login Page.

Location: System Administration tab → LMS Data Maintenance gadget → Manage Login Text → Enterprise Login Text button

The screenshot illustrates the configuration and application of enterprise-wide login text. On the left, the 'System Administration' tab is active, leading to 'LMS Data Maintenance' and then 'Manage Login Text'. The 'Enterprise Login Text' button is highlighted. The configuration window on the right shows the following details:

- Title:** WS_Enterprise Login Text*
- Manage Login Text:** Enterprise text will display on all LMS Organization's Login Pages. You may only have one active Enterprise Login Text at a time.
- *Start Date:** 9/29/2023 (mm/dd/yy)
- End Date:** 10/2/2023 (mm/dd/yy)
- Active:**
- *Enterprise Login Text:** JKO will be unavailable on 02 OCT 23 from 0000 ET to 0300 ET for scheduled maintenance.

Arrows indicate that this text is applied to the login pages of the Defense Health Agency (DHA), USCENTCOM, and DMDC. The resulting login pages for each organization show the maintenance notification at the top. The DMDC login page also features an 'ENTERPRISE TRAINING' banner.

Start Date	End Date	Text
07/28/2020	07/28/2025	Standalone Anti-Terrorism Level I Training
04/07/2017	04/30/2020	Joint Chiefs of Staff Online Education and Training Hosted by Joint Knowledge Online jkoHELPdesk@jten.mil 24/7 with the exception of US Federal Holidays 757-203-5654 OR DSN: 668-5654
		Joint Knowledge Online (JKO) Login Options Login with CAC (Internet Explorer or other Browsers) or use CAC before

Alternate Email Address Field Added to JKO Profile



JKO added an Alternate Email Address field to the Profile for users to receive Password Reset, User Name, and Account Reactivation information if they do not have access to their Business Email Address in their JKO Profile. This email address must already be entered in a User's Profile to receive an LMS email to that alternate email address. The new account request forms accessible from the Login Page also now contain an Alternate Email Address field so that the JKO Help Desk can enter that information during account creation.

Location: Profile

Contact Information

Business Email: * Test Email

Alternate Email:

Entering an alternate email address is highly recommended for recovering important account-related information if you do not have access to your primary (Business) email address.

Welcome to Joint Knowledge Online **Password Reset Request**

To reset your password, enter your JKO username and email address in the fields below. The email address you enter on this form must match either the Business Email or Alternate Email address in your JKO profile.

Once you click submit, we will email you a Token with instructions to update your Password.

* Indicates required fields

* Username:

* Email Address:

Welcome to Joint Knowledge Online **User Name Request**

To retrieve your User Name, enter your email address in the field below. The email address you enter on this form must match either the Business Email or the Alternate Email address in your JKO profile. Click Submit.

On entering the relevant data, an email notification is sent with the username.

* Indicates required fields

* Email Address:

Identity Verification **Account Reactivation Request**

In order to reactivate your account, we must confirm your identity. The information you enter below must match your JKO Profile information.

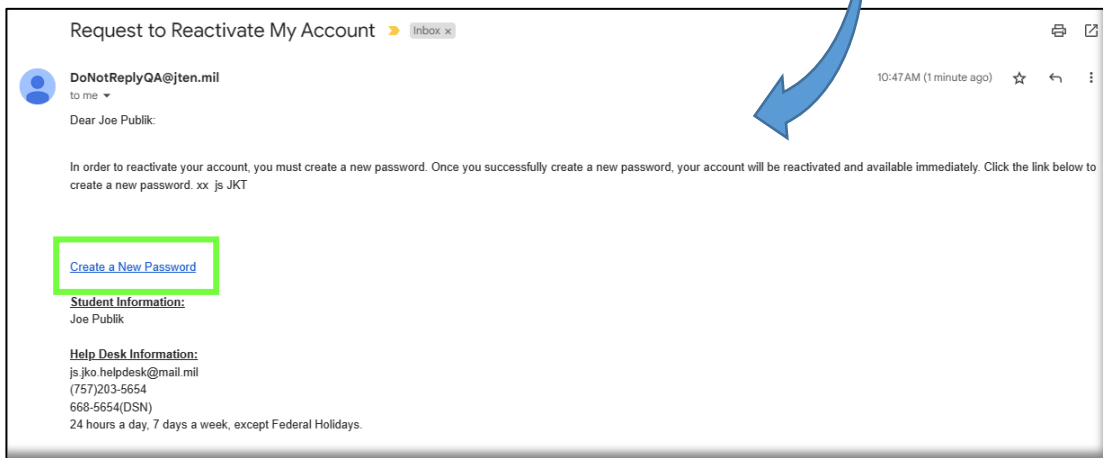
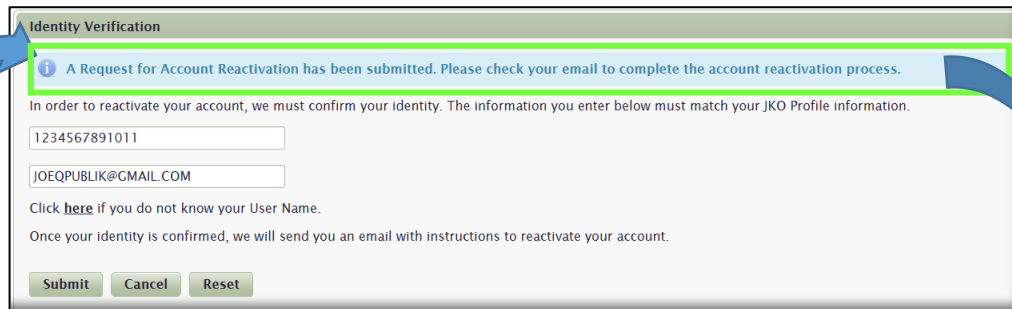
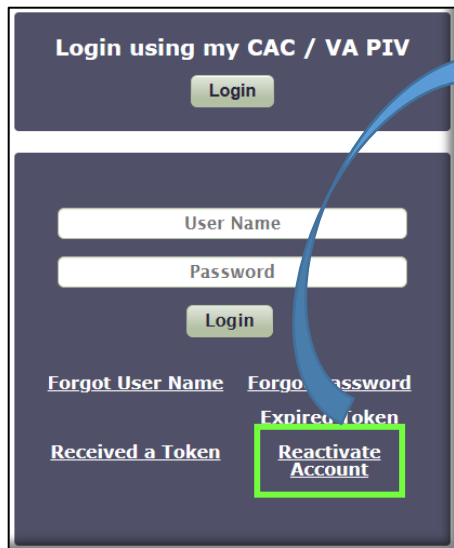
Click [here](#) if you do not know your User Name.

Once your identity is confirmed, we will send you an email with instructions to reactivate your account.

Automated Account Recovery

Users can now reactivate their own accounts without having to contact the JKO Help Desk. Using the 'Reactivate Account' link on the Login Page, Users will receive instructions to reactivate their account if User Name and Email Address information match their JKO Profile. Users must then create a new Password to reactivate their account. The most common reason for deactivated accounts is three incorrect User Name/Password login attempts. Some accounts are not eligible for reactivation using this link.

Location: Login Page → Reactivate Account link



Accounts not eligible to be reactivated using this Link:

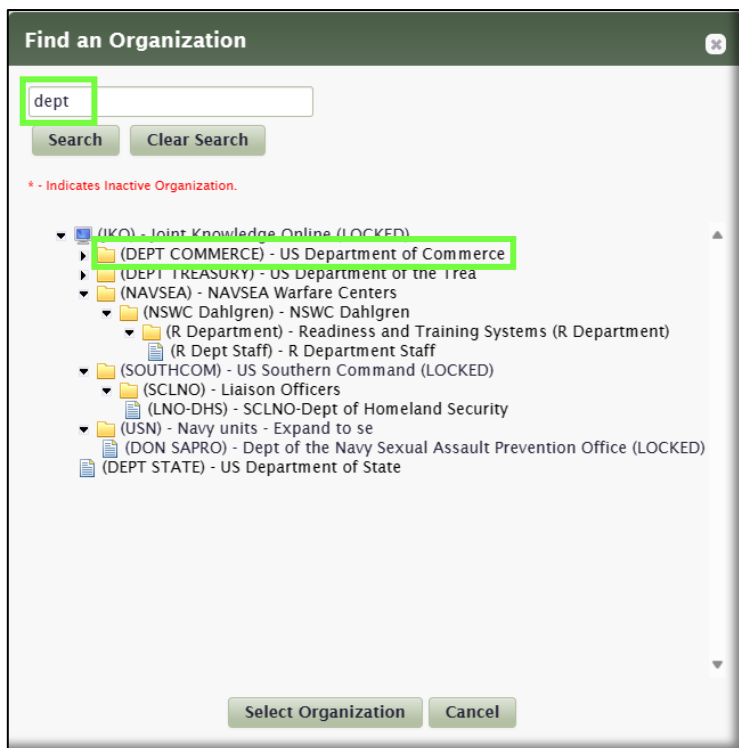
- Account Cancelled by Admin
- Merged User Deactivation

Search by Organization Code

When searching for an Organization using any of the LMS organization search features, you may now search by Organization Code in addition to Organization Name. The images below show a search by Organization Code (dept) and a search by Organization Name (commerce). Both searches return US Department of Commerce.

Locations: Profile; System Administration tab → Organization Maintenance and User Management gadgets

Search by Organization Code



The screenshot shows a dialog box titled "Find an Organization" with a search input field containing "dept". Below the input field are "Search" and "Clear Search" buttons. A red asterisk note indicates that organizations with a "LOCKED" status are inactive. The search results list several organizations, with "(DEPT COMMERCE) - US Department of Commerce" highlighted in green. At the bottom are "Select Organization" and "Cancel" buttons.

Find an Organization

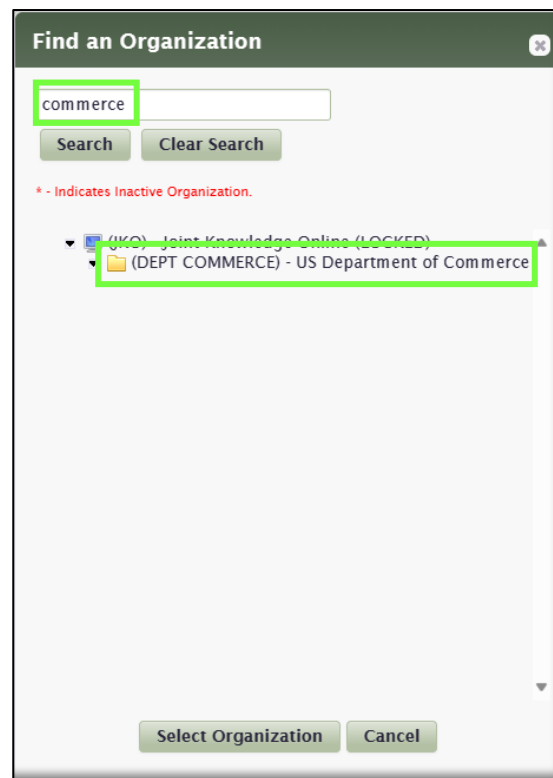
Search Clear Search

* - Indicates Inactive Organization.

- (JKO) - Joint Knowledge Online (LOCKED)
- (DEPT COMMERCE) - US Department of Commerce
- (DEPT TREASURY) - US Department of the Treas
- (NAVSEA) - NAVSEA Warfare Centers
 - (NSWC Dahlgren) - NSWC Dahlgren
 - (R Department) - Readiness and Training Systems (R Department)
 - (R Dept Staff) - R Department Staff
- (SOUTHCOM) - US Southern Command (LOCKED)
 - (SCLNO) - Liaison Officers
 - (LNO-DHS) - SCLNO-Dept of Homeland Security
- (USN) - Navy units - Expand to se
- (DON SAPRO) - Dept of the Navy Sexual Assault Prevention Office (LOCKED)
- (DEPT STATE) - US Department of State

Select Organization Cancel

Search by Organization Name



The screenshot shows a dialog box titled "Find an Organization" with a search input field containing "commerce". Below the input field are "Search" and "Clear Search" buttons. A red asterisk note indicates that organizations with a "LOCKED" status are inactive. The search results list several organizations, with "(DEPT COMMERCE) - US Department of Commerce" highlighted in green. At the bottom are "Select Organization" and "Cancel" buttons.

Find an Organization

Search Clear Search

* - Indicates Inactive Organization.

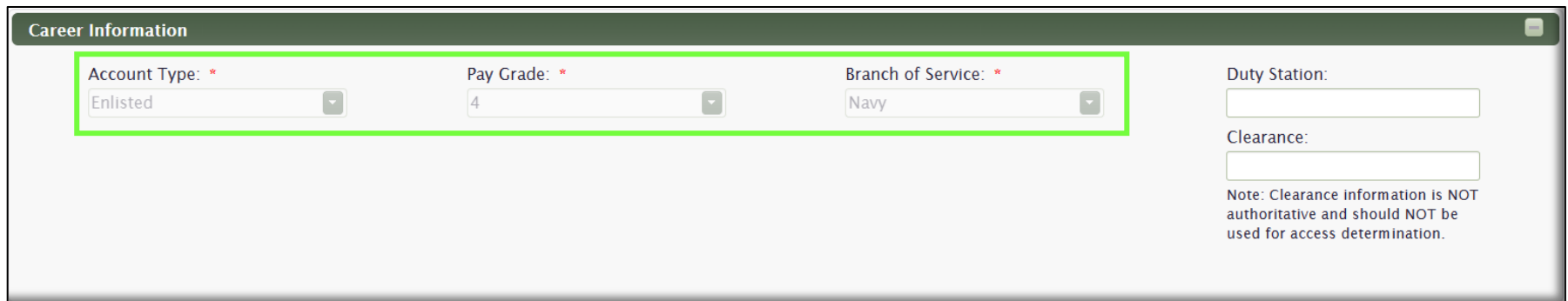
- (JKO) - Joint Knowledge Online (LOCKED)
- (DEPT COMMERCE) - US Department of Commerce

Select Organization Cancel

Enforce Rank Restrictions on Courses

To better control access to rank-restricted courses, the LMS now compares a User's DoD ID Number with a DMDC database and automatically populates the Career Information in a User's Profile. Those fields become read-only and Users cannot edit them. Users who do not have a DoD ID Number, or are not in the DMDC database, can still edit their Account Type, Pay Grade, and Branch of Service.

Location: Profile → Career Information

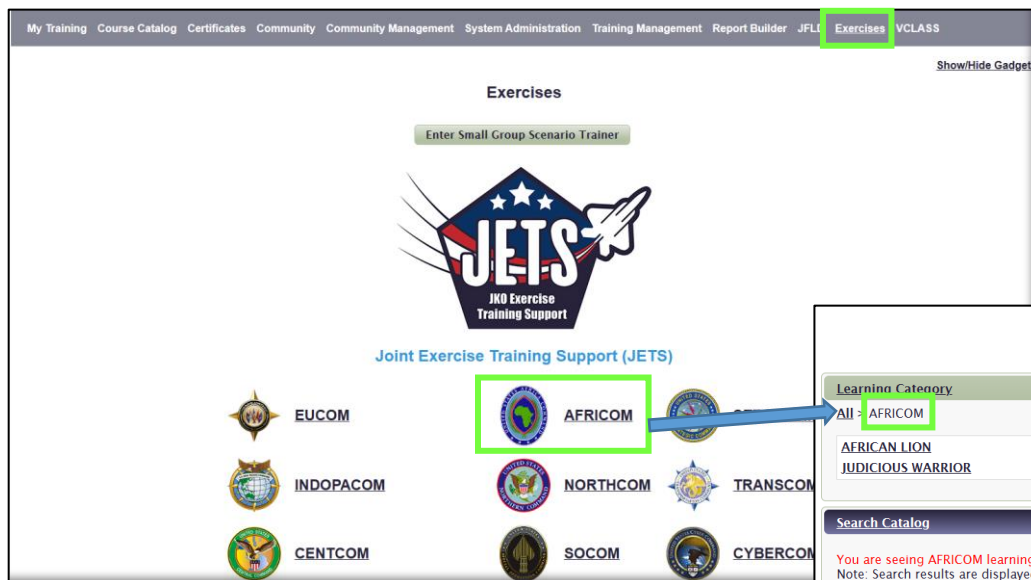
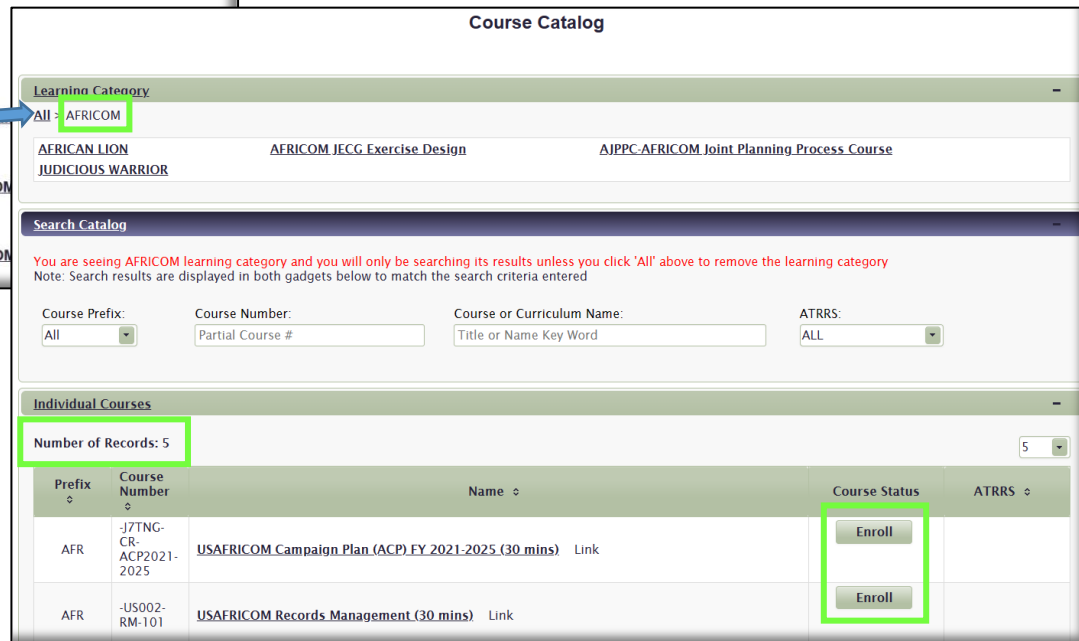
A screenshot of a web form titled "Career Information". The form has a dark green header bar with the title and a close button. Below the header, there are three dropdown menus: "Account Type: *" with "Enlisted" selected, "Pay Grade: *" with "4" selected, and "Branch of Service: *" with "Navy" selected. These three dropdowns are enclosed in a red rectangular box. To the right of these dropdowns are two text input fields: "Duty Station:" and "Clearance:". Below the "Clearance:" field is a note: "Note: Clearance information is NOT authoritative and should NOT be used for access determination." The form has a light gray background and a dark border.

Career Information		
Account Type: *	Pay Grade: *	Branch of Service: *
Enlisted	4	Navy
Duty Station:		
Clearance:		
Note: Clearance information is NOT authoritative and should NOT be used for access determination.		

Track and Report Enrollments from Exercises Tab

JKO can now track and report course/curriculum enrollments originating from the JETS links in the Exercises Tab.

Location: Exercises tab → Joint Exercise Training Support (JETS) links. Report Builder → Learning Category folder → JETS Enrollment Report

Course Catalog

Learning Category: All - AFRICOM

AFRICAN LION AFRICOM JECG Exercise Design AJPCC-AFRICOM Joint Planning Process Course
 JUDICIOUS WARRIOR

Search Catalog

You are seeing AFRICOM learning category and you will only be searching its results unless you click 'All' above to remove the learning category
 Note: Search results are displayed in both gadgets below to match the search criteria entered

Course Prefix: All Course Number: Partial Course # Course or Curriculum Name: Title or Name Key Word ATRRS: ALL

Individual Courses

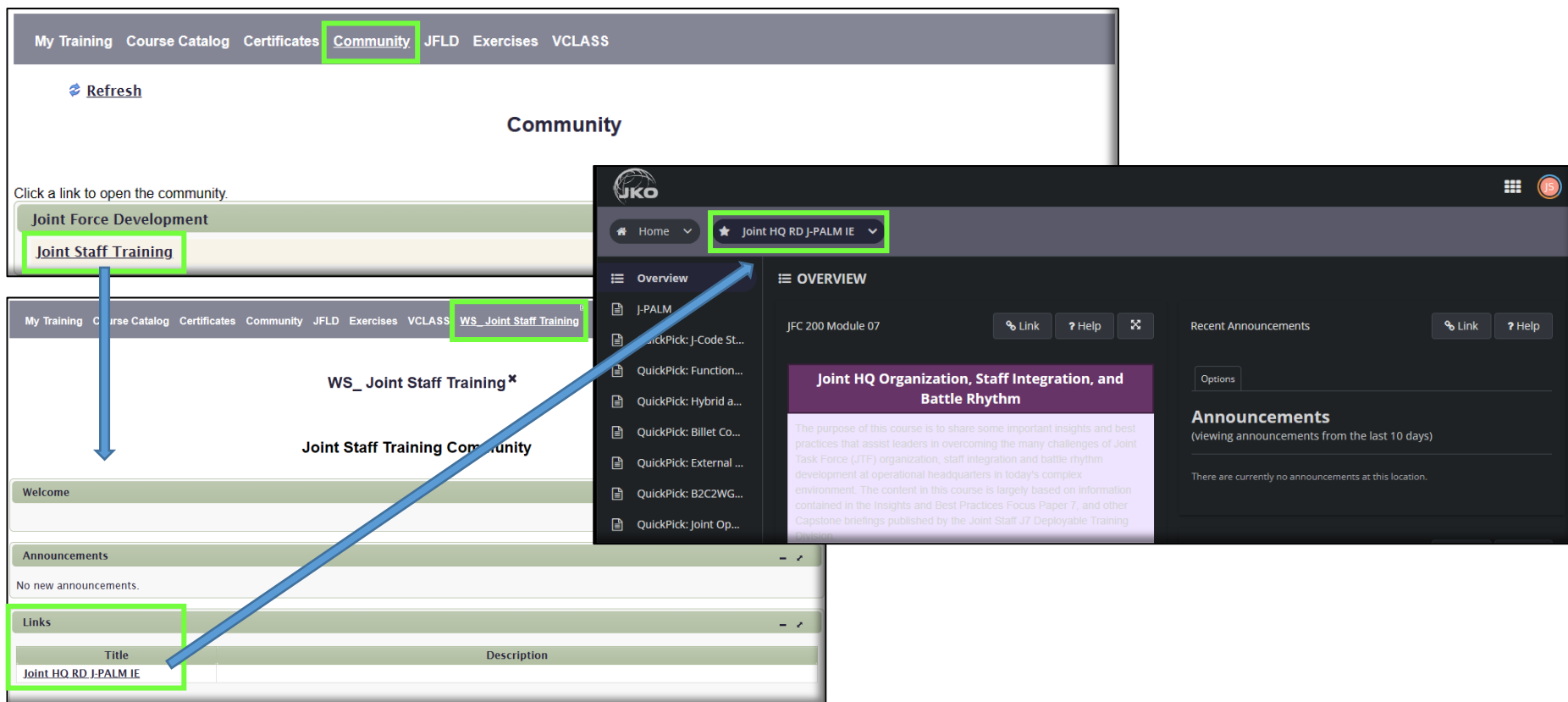
Number of Records: 5

Prefix	Course Number	Name	Course Status	ATRRS
AFR	-J7TNG-CR-ACP2021-2025	USAFRICOM Campaign Plan (ACP) FY 2021-2025 (30 mins) Link	Enroll	
AFR	-US002-RM-101	USAFRICOM Records Management (30 mins) Link	Enroll	

Direct Link from Community or Course to VCLASS Site

Implemented a direct link capability from a JKO Community or Course directly to a VCLASS site without the need to manually add/enroll the User to that VCLASS site. Clicking the link will automatically join the User to the VCLASS site and designate it as a Favorite in the User's VCLASS account. The example below shows a link to the Joint HQ RD J-PALM VCLASS Site inside the Joint Staff Training Community.

Location: Community tab → (Any) Community → Links section → VCLASS tab



The screenshot illustrates the navigation path from the JKO Community tab to a VCLASS site link. The path is: Community tab → (Any) Community → Links section → VCLASS tab.

The interface shows the following steps:

- Click on the **Community** tab in the top navigation bar.
- Click on the **Joint Staff Training** link in the community list.
- Click on the **WS_Joint Staff Training** link in the community list.
- Click on the **Links** section in the community page.
- Click on the **Joint HQ RD J-PALM IE** link in the Links section.

The final destination is the VCLASS site, which displays the course overview for **Joint HQ Organization, Staff Integration, and Battle Rhythm**.

Title	Description
Joint HQ RD J-PALM IE	