Accessing the Portal Page

After submitting your account request, please wait 15 minutes before attempting to access the Joint Staff Portal.

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You can now access the Joint Staff Portal via NIPR: https://portal.js.mil or SIPR: https://jsportal.js.smil.mil

Where can I get more assistance?

Joint Staff Service Desk 703-571-4482 2D743

Joint Staff Portal **External** Access



Joint Staff Service Desk 703-571-4482 2D743

Purpose

Allows for the flow of information between the Joint Staff (JS) and trusted partner organizations by utilizing the current Active Directory infrastructure within JS and creates user accounts for each external user. They can see the same content as JS users by logging into the portal using their PKI Token.

Things To Know

- 1. If you belong to a trusted partner organization, you must have a PKI Token to get access to the portal.
- 2. Your IE browser must be configured with SSL 3.0 and TLS 1.0 enabled.

3. Users the three options above, follow steps to register for an account.

4. Upon completing registration, please allow approximately 15 minutes for replication.

5. You must choose your email certificate to login

6. Knowledgeable of entry point. Three options will be available:

- Joint Staff User–User who already has an account on the JS Domain.
- Combatant Command–External users to JS, whose organization has been given reciprocal access.
- All Other Commands–External users to JS who has registered to have an account, using the steps provided here.

Registration Process

Register for an account through

NIPR: https://portalregistration.js.mil

SIPR: https://portalregistration.js.smil.mil

<u>Step 1.</u> Register for an account to access the external portal through or https://portalregistration.js.mil or https://portalregistration.js.smil.mil

<u>Step 2.</u> When prompted to select your credentials, choose the *DoD email certificate* option.

<u>Step 3.</u> The JS External User Registration System form will display with your user information populated.

<u>Step 4.</u> Verify the information is accurate and select the "Accept" check box at the bottom of the form, then select "Submit".

*Note: You will not receive notification of your account creation, you will need to wait 15 minutes before attempting to access.

<u>Step 5.</u> Access the Joint Staff Portal by going directly to https://portalregistration.js.mil or https://portalregistration.js.smil.mil

DoD Warning Banner -- Webpage

JS External User Registration

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

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- · At any time, the USG may inspect and seize data stored on this IS
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- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit of privacy

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You will see the DoD Warning Banner–Webpage Dialog box

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