



JOINT KNOWLEDGE ONLINE NEWSLETTER

JS J7 DDJT Joint Knowledge Online Division

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New Release, New Look



Check it out. Our new build is not only introducing a new, updated look, but we are also using responsive design so that you can access all the great training content using a desktop, tablet or smartphone without requiring a special app.



You may notice something different about JKO. Our latest software release introduces a whole new look and feel. While regular updates to ensure the latest in security compliance are the norm, this particular release includes an update to our look and branding. Users will notice a new JKO logo and color scheme present in our site. These changes reflect JKO's commitment to continuous improvement for online joint training and education capability for the warfighter. The core capabilities of JKO remain the same-- providing 24/7 global access to online training courses and Web-based training resources. The update ensures security compliance with a modernized look, and responsive web-design that means pages are designed to

automatically adjust to the particular device being used for improved legibility and user experience.

Customer Spotlight

The JKO Virtual Classroom (VCLASS) is experiencing significant increase in adoption during the COVID-19 pandemic crisis as organizations throughout DoD seek solutions to the constraints levied on classroom settings. The US Army Command and General Staff College (CGSC) needed such a solution for the Army's Division Transportation Officer and Senior Transportation Officer Course for CGSC students required to work and study remotely due to COVID-19 restrictions. We spoke to Dr. Eric Morrison, Associate Professor, Department of Logistics and Resource Operations about his experience using VCLASS to transition this course online. He began our discussion by pointing out the paradoxical benefit of COVID-19 that is the outreach and inclusion of a previously underserved student population—those not able to participate, for a variety of reasons, in classroom training and education opportunities. With the courses online, the CGSC is serving a far larger student population and realizing TDY costs savings. JKO has long felt this to be a significant advantage of distance learning.

When asked about the impact of going online with the course, Dr. Morrison told us "The network has grown exponentially, in addition to the student populations, we had a future SDDC Brigade Commander, Installation Transportation Officer in the class, and Air Mobility Liaison Officers interested in taking the course. DTO Alumni assist in student networking and education. The Army G3-5-7 Force Manager is working the distribution recommendations and solutions to challenges the force face. The US TRANSCOM Commander was a guest speaker for the JKO class to communicate the distribution challenges and way forward with new innovations for the Senior Transportation Officers to use in the field.

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Special points of interest

- JKO experienced a 100% increase in training hours delivered and course completions in response to the COVID-19 crisis.
- JKO marked an historical milestone of DoD usage delivering 589,512 training hours in one week.



Customer Spotlight, cont'd.

The course utilizes the students' research papers and presentations to address current and future challenges of the force which are communicated directly to Force Management enablers and Commands." Further, networking in real time and on real issues is linking the active force with the National Guard. When a National Guardsman, serving as the DTO for the 29th Infantry Division working the riots on the East Coast needed assistance, he was enrolled in the course and virtually connected with the best Mobility Network in the world to support him. In the course, students research a

topic of interest, develop courses of action and propose recommended solutions. These studies are turned into video vignettes and provided for all students. This is a great example of increasing learning with active engagement, as well as the course and force management multiplier of a knowledge repository. The VCLASS site extends the Army's Division Transportation Officer and Senior Transportation Officer Course beyond the resident course in yielding a growing repository for all Senior Transportation Officers, that includes points of contact, enabler briefs, After Action Reviews, Standard Operating Procedures, and Case Studies on real world issues and solutions. Dr. Morrison is now authorized to run this asynchronous course on a continuous basis to support the force requirements for Mobility Education.

"The wonderful 2nd and 3rd order effects happening from this course are just amazing."

Contact JKO

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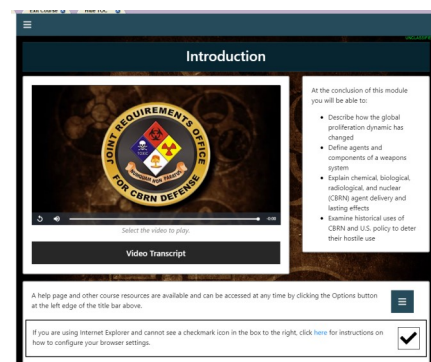
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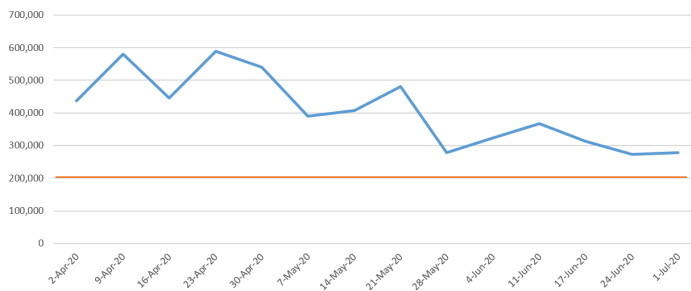
Latest in Course Design on JKO

Our content development team at JKO is continuously looking for new ways to enhance learning and student experience. One of our latest advances is the use of *parallax scrolling effect* - a web site trend where the background content is moved at a different speed than the foreground content while scrolling. This creates an illusion of depth and the sense of immersion in the virtual experience, improving user interactivity and experience with the content.

The new Countering Weapons of Mass Destruction Course (J3OP-US651) on JKO introduces this new scrolling design approach as well as features that improve learner engagement with multi-media and a Capstone module at the end of the course that provides various scenario simulations for student active engagement. The purpose of the CWMD course is to provide an overview of: Chemical, Biological, Radiological, and Nuclear characteristics; WMD in the Strategic Environment; National and DoD WMD strategy and policy; Countering Weapons of Mass Destruction Operational Framework, activity, planning and execution; as well as Domestic and International CBRN response.



JKO Training Hours Delivered During COVID



Total training hours delivered in 1 Apr – 1 Jul period is 5,701,327 hrs.

An average of over 400,000 hrs./wk. compared to normal average of 200,000 hrs./wk.

COVID– 19: Distance Learning Tipping Point

Since the onset of the COVID-19 crisis, travel restrictions and closed offices force us to adapt to continue to meet our missions. For JKO, the challenges of remote work and online training are minimized. Our online environment and digital tools allowed our staff to continue working virtually seamlessly, and to assist many of our services and DOD organizations needing to adapt training and educational events to a digital environment. VCLASS, JKO's virtual learning classroom environment successfully assisted in pivoting a number of training and education events to online. Within the first weeks of the pandemic response JKO experienced a 100% increase in demand, delivering 436,000 training hours compared to a typical weekly average of 200,000. 83,000 course completions were reported over the first weekend alone. As demand continued, JKO delivered over 589,00 training hours in one week. These numbers are unprecedented for JKO. Many used the opportunity to complete annual training requirements: Level I Antiterrorism Awareness Training, DoD Cyber Awareness Challenge 2020, Survival, Evasion, Resistance and Escape (SERE) training, HIPAA and Privacy Act Training, and Combatting Trafficking in Persons General Awareness training. Separating Service members used JKO online Transition Assistance Program curriculum to complete required transition assistance courses in lieu of classroom training. A variety of DoD organizations used VCLASS to set up individual courses or classrooms online. Joint Base San Antonio - Fort Sam Houston is one such example where the DHA Medical Education and Training Campus (METC) Respiratory Therapist, or RT, program transitioned to online learning, "RT students are distance learning by utilizing JKO VCLASS to deliver lectures and testing," as part of the COVID-19 response to maintain mission readiness. The full article regarding the METC mission and COVID-19 response is available at <https://www.dvidshub.net/news/367426/metc-mission-vital-force-readiness-covid-19-response>.

As emphasis remains on limiting physical meetings and events, JKO is positioned to continue supporting to meet the demands of these training and education challenges.

How It's Made: JKO Course

JKO's course catalog includes thousands of courses tailored for the unique needs of an organization's audience. We are a service-based organization, and it is our goal to ensure the joint force access to world-class joint training and education. And that means working with our partners to ensure we get the right content, in the right format, delivered in the right way. To get started, a JKO liaison will talk with the customer, asking questions to determine how JKO can aid with the right teaching tool and approach. Sometimes an organization believes they need a course, but upon further exploration the JKO team finds a different medium would better suit the organization's needs—a video or SGST exercise or VCLASS site. Part of JKO's role in providing the global advantage in education and training is ensuring our combatant commands, services, and partner organizations receive the right training or education content in the right medium. JKO has a highly skilled support team. From Instructional designers experienced in how to best construct content designed to specific learning objectives, to the 24/7 help desk customer service representatives providing support once the course is live. JKO provides total life-cycle support for the training and education process. Once the appropriate technique and tool is determined for the best avenue to teach the content, storyboards and accompanying scripts are created to outline the content to the ideal amount of time required. Once storyboards and scripts are approved by the requesting organization, the product is built, tested, and hosted on JKO. All training content and products are designed and developed collaboratively with the subject matter experts, including an iterative review so to ensure relevance and that learning objectives are met.

JKO DID YOU KNOW

JKO's very own Mr. Paul Bailey is a Licensed Battlefield Guide. Paul shares the "lessons learned" and "mistakes repeated" of his history and his own experiences to assist individuals, staffs and teams achieve victories and develop future leaders. Paul is a member of the Gettysburg Foundation Leadership Development & Education faculty where he conducts special presentations, staff rides and tours for military, government, and corporate groups as well as higher level educational programs.

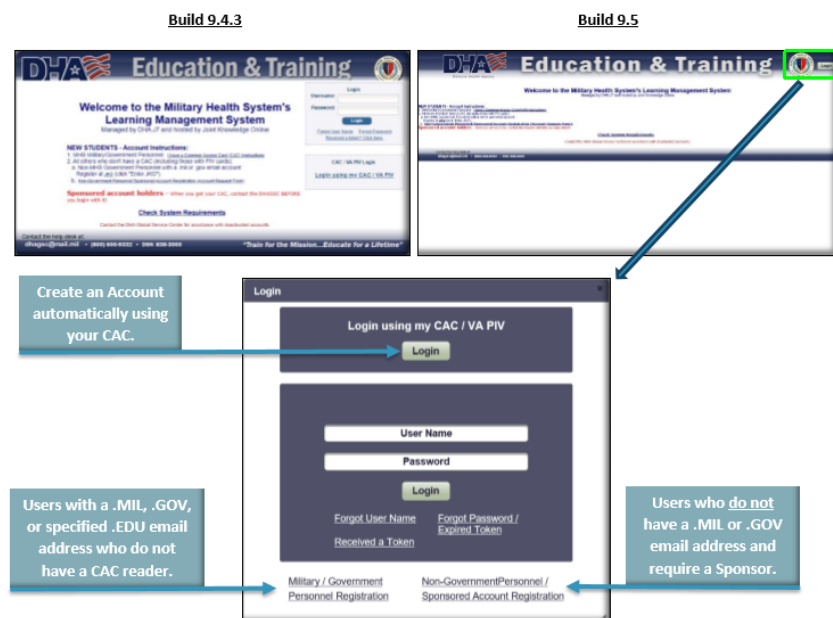
Paul is the Exercise Support Branch Chief for JKO. He is a retired Army Lieutenant Colonel and Operation IRA-QI FREEDOM veteran. He previously served as a facilitator for the National Defense University CAPSTONE program—the senior leader education program for newly promoted General and Flag Officers. Through his experience in preparing individuals for coalition operations, Paul provides insights to corporate leaders on the Gettysburg lessons of teamwork, decisions and strategies.



Tips From A Training Coordinator

JKO 9.5 Release Familiarization for Training Coordinators

LMS Build 9.5 significantly changes the look and feel of the LMS, however, the organization of the LMS has not. Major functions are still grouped into Tabs, and Tabs still contain a further refinement of similar functions into Gadgets. One of the first changes of note is to the Login page. In Build 9.4.3, there are several functions directly on the LMS landing page, including links to retrieve User Name or Password, requesting new accounts, logging in with User Name and Password, and more. Build 9.5 has a Login button on the upper right corner of the page that then opens a Login Window where Users can access that functionality. All functionality shown on the Login popup window remains the same as in Build 9.4.3.



Another new feature is the hamburger menu at the top of each page.



Select the icon to display all of the Tab Names. When Tab Names are displayed, the Hamburger Menu icon is replaced with a large X icon. Select the icon to return to the display without the Tab Names.



For all you need to know check out the JKO LMS Training Coordinator User Guide in the Training Coordinator community.